

# CHRISTINE NEUTGENS

cneutgens.myportfolio.com

hello@christineneutgens.com

📞 612.889.5006

🐦 CNEUTGENS

## HELLO WORLD

I am a flexible, detail-oriented, and highly-collaborative front end web developer and graphic designer. An illustrator, portrait photographer, and Twin Cities resident, I am pursuing AAS degrees in Graphic Design for both interactive web and print media.

A well-balanced mix of logic, creativity, and design innovation, I truly enjoy crafting code that features browser and cross-platform compatibility, in addition to meeting accessibility and usability standards. I create responsive designs while always keeping the user experience in mind: with over 15 years of experience in information technology and client support, I have unparalleled insight into what users need.

In addition to being proficient in HTML and CSS, I am also skilled in JavaScript, JQuery, PHP, MySQL, and WordPress. I possess excellent work ethic, strong communication skills, exceptional leadership abilities, and a persistent need to create inventive solutions.

As a graphic designer and illustrator, I enjoy creating design elements that reinforce the company identity consistently, as well as targeting and resolving potential problems. The result is a strategic and fully integrated identity, enabling my clients to engage their audience and build trust in their brand.

## PROFESSIONAL SKILLS



ILLUSTRATION  
PHOTOGRAPHY  
LAYOUT  
DESIGN  
LETTERING



PHOTOSHOP & LR  
INDESIGN  
ILLUSTRATOR  
ANIMATE  
AFTER EFFECTS



HTML & CSS  
JAVASCRIPT  
BOOTSTRAP  
PHP  
SASS



SUBLIME  
DREAMWEAVER  
WORDPRESS  
MYSQL  
GIT

## EDUCATION

### MINNEAPOLIS COMMUNITY AND TECHNICAL COLLEGE

MINNEAPOLIS, MN—GRADUATING MAY 2017

- 📌 Pursuing AAS Degrees in Graphic Design for Print and Web/Interactive Media
- 📌 Awarded the Felix Ampah Memorial Scholarship and maintaining a 4.0 GPA
- 📌 Student Design Collective Officer of website maintenance and project management
- 📌 Assistant Project Manager of MCTC Design Portfolio Show 2017

### MINNESOTA SCHOOL OF HEALTH SCIENCES

RICHFIELD, MN—GRADUATED JUNE 1998

- 📌 Certificate in Medical Assisting

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## PROFESSIONAL EXPERIENCE

### PIXELATIONS PHOTOGRAPHY, OWNER & PHOTOGRAPHER

WWW.PIXELATIONSPHOTOGRAPHY.COM

OCTOBER 2010 - PRESENT

- 👉 Responsible for all marketing and business management tasks as well as proficient client communication and session planning
- 👉 Studio and location photography, editing, and management of deliverables to client

### SCHRAM VINEYARDS & BREWERY, WEBSITE DEVELOPMENT

SCHRAMVINEYARDS.COM

MAY 2015 - DECEMBER 2015

- 👉 Analyzed current website to quickly identify issues and develop a strategy to resolve them while maintaining the desired page layout
- 👉 Worked closely with the company and their designer, to identify company and user needs, and create a list of core features
- 👉 Researched to find the best options to develop a site that could be easily maintained by the company
- 👉 Developed a Wordpress Child theme including custom PHP to meet the needs of the company and their users
- 👉 Trained site administrators and authored technical documents for their reference

### MDI ACHIEVE, TECHNICAL SUPPORT ANALYST

BLOOMINGTON, MN

JUNE 2001 - AUGUST 2013

- 👉 Supported Nursing Staff of Long Term Care Facilities with Clinical issues related to several software applications.
- 👉 Supported IT Personnel of Long Term Care Facilities with hardware issues, compatibility and system maintenance relating to Clinical Software Applications.
- 👉 Managed Citrix Active Directory including installation of new clients, maintenance of data and users for all clients, and documentation of all changes and processes to maintain the highest level of client support and satisfaction.
- 👉 Performed Quality Assurance application testing as well as rigorous analysis and identification of defects to aid development team in resolving issues
- 👉 Co-authored and maintained a searchable knowledge database of common issues and resolutions to speed the support resolution time

## PROFESSIONAL ORGANIZATIONS

PPA

MEMBER, 2010 - PRESENT

AIGA

MEMBER, 2016 - PRESENT